**DOCUMENT F: BURDEN RUBRIC AND EXHIBIT INDEX (EXHIBIT F)**

This rubric outlines the major claims made by North Point Computers (NPC) in the dispute with Tom Ronnkvist, the corresponding burdens of proof, and the exhibits provided as evidence. It is intended as a quick-reference guide for adjudicators or reviewers to understand the structure and support of NPC's case.

### **1. Claim: Tom Hired NPC to Work on an Extremely Old Industrial System**

* **Burden:** Prove that Tom was aware of the vintage, high-risk nature of the system.
* **Proof:**
  + **Exhibit A:** Plain Language Summary (Section: "What We Agreed To")
  + **Exhibit C:** Receipt for $216 for ISA card
  + **Exhibit D-1/D-2:** Emails between Kyle and Tom showing awareness of legacy system issues

### **2. Claim: Tom Paid for a Replacement System, Not Ongoing Configuration**

* **Burden:** Show that Tom only paid for hardware + basic setup — not for continued diagnostics or virtualization.
* **Proof:**
  + **Exhibit C:** Receipt for $678
  + **Exhibit A:** Plain Language Summary (Section: "What We Agreed To")
  + **Exhibit G:** Work Performed Summary (Section: Software compatibility efforts)

### **3. Claim: NPC Purchased the Replacement System and Completed Work**

* **Burden:** Prove the system was purchased, received, and integrated.
* **Proof:**
  + **Exhibit E:** eBay Order Confirmation and FedEx Tracking
  + **Exhibit B:** Timeline entries May 20–23
  + **Exhibit G:** Work Performed Summary

### **4. Claim: Tom Took Critical Hardware and Left Without Paying Final Labor**

* **Burden:** Show that Tom picked up key parts and failed to pay the final labor ticket.
* **Proof:**
  + **Exhibit A:** Plain Language Summary
  + **Exhibit G:** July timeline entry + staff testimony
  + **Exhibit D-2:** July 2024 email acknowledging project status

### **5. Claim: Tom Returned for Help and Was Still Supported Without Charge**

* **Burden:** Demonstrate continued assistance despite breach of payment.
* **Proof:**
  + **Exhibit G:** On-site visits and September work
  + **Exhibit C:** Receipt for September labor
  + **Exhibit B:** Timeline entries Sept 2024

### **6. Claim: Refund Demands Were Unjustified and Delayed**

* **Burden:** Demonstrate the timeline gap, contradiction of earlier actions, and lack of documentation.
* **Proof:**
  + **Exhibit H:** Contradictions Summary
  + **Exhibit A:** Timeline summary
  + **Exhibit D-2:** Emails showing knowledge and participation

### **EXHIBIT INDEX**

* **Exhibit A:** Plain Language Case Summary
* **Exhibit B:** Chronological Timeline
* **Exhibit C:** Receipts and Transactions
* **Exhibit D-1:** Kyle to Tom - Technical Communications
* **Exhibit D-2:** Tom's Replies and Acknowledgments
* **Exhibit E:** eBay and FedEx Records
* **Exhibit F:** This Rubric
* **Exhibit G:** Work Performed Evidence
* **Exhibit H:** Contradictions and Inconsistencies
* **Exhibit I:** Statement of Good Faith and Intentions